6. Troubleshooting

PRECAUTION

1. CHECK GROUNDING BEFORE CHECKING FOR TROUBLE.
2. BE CAREFUL OF THE HIGH VOLTAGE CIRCUIT.
3. DISCHARGE THE HIGH VOLTAGE CAPACITOR.
4. WHEN CHECKING THE CONTINUITY OF THE SWITCHES OR TRANSFORMER, DISCONNECT ONE LEAD WIRE FROM THESE PARTS AND THEN CHECK CONTINUITY WITHOUT THE POWER SOURCE ON. TO DO OTHERWISE MAY RESULT IN A FALSE READING OR DAMAGE TO YOUR METER.
5. DO NOT TOUCH ANY PART OF THE CIRCUIT OR THE CONTROL CIRCUIT BOARD, SINCE STATIC DISCHARGE MAY DAMAGE IT. ALWAYS TOUCH GROUND WHILE WORKING ON IT TO DISCHARGE ANY STATIC CHARGE BUILT UP.

6-1 Electrical Malfunction

SYMPTOM	CAUSE	CORRECTIONS
Oven is dead. Fuse is OK. No display and no operation at all.	1. Open or loose lead wire harness 2. Open thermal cutout (Magnetron) 3. Open low voltage transformer 4. Defective Ass'y PCB	Check fan motor when thermal cutout is defective. Check Ass'y PCB when LVT is defective.
No display and no operation at all. Fuse is blown.	1. Shorted lead wire harness 2. Defective primary latch switch (NOTE 1) 3. Defective monitor switch (NOTE1) 4. Shorted HVCapacitor 5. Shorted HVTransformer (NOTE2)	Check adjustment of primary, interlock monitor, door sensing switch.
	NOTE 1: All of these switches must be replaced at the same time. (refer to adjustment instructions) Check continuity of power relay contacts and if it has continuity, replace power relay also. NOTE 2: When HVTransformer is replaced, check diode and magnetron also.	
Oven does not accept key input (Program)	1. Key input is not in-Sequence 2. Open or loose connection of membrane key pad to Ass'y PCB 3. Shorted or open membrane panel 4. Defective Ass'y PCB	Refer to operation procedure. Replace PCB main.
Timer starts countdown but no microwave oscillation. (No heat while oven lamp and fan motor turn on.)	1. Off-alignment of latch switches 2. Open or loose connection of high voltage circuit especially magnetron filament circuit NOTE: Large contact resistance will bring lower magnetron filament voltage and cause magnetron to lower output and/or intermittent oscillation. 3. Defective high voltage components H.V.Transformer H.V.Capacitor H.V.Diode,H.V.Fuse Magnetron 4. Open or loose wiring of power relay 5. Defective primary latch switch 6. Defective power relay or Ass'y PCB	Adjust door and latch switches. Check high voltage component according to component test procedure and replace if it is defective. Replace PCB main.

6-1 Electrical Malfunction(continued)

SYMPTOM	CAUSE	CORRECTIONS
Oven lamp and fan motor turn on	1. Misadjustment or loose wiring of primary latch switch 2. Defective primary latch switch	Adjust door and latch switches.
Oven can program but timer does not start.	1. Open or loose wiring of secondary interlock switch 2. Off-alignment of primary interlock 3. Defective secondary interlock S/W	Adjust door and interlock switches.
Microwave output is low;. Oven takes longer time to cook food.	1. Decrease in power source voltage. 2. Open or loose wiring of magnetron filament circuit. (Intermittent oscillation)) 3. Aging of magnetron	Consult electrician.
Fan motor turns on when plugged in	Loose wiring of door sensing switch	Check wire of door sensing switch.
Oven does not operate and return to the plugged in mode.	Defective Ass'y PCB	Replace PCB main.
Loud buzzing noise can be heard.	1. Loose fan and fan motor 2. Loose screws on H.V.Transformer 3. Shorted H.V.Diode	Tighten screws of fan motor. Tighten screws of H.V.Transformer. Replace H.V.Diode.
Turntable motor does not rotate.	1. Open or loose wiring of turntable motor. 2. Defective turntable motor.	Check the wire of turntable motor Replace turntable motor.
Oven stops operation during cooking	1. Open or loose wiring of primary interlock switch 2. Operation of thermal cutout(Magnetron)	Adjust door and latch switches.
Sparks	1. Metallic ware or cooking dishes touching on the oven wall. 2. Ceramic ware trimmed with gold or silver powder also causes sparks.	Inform the customer. Do not use any type of cookware with metallic trimming.
Uneven cooking	Uneven intensity of microwave due to its characteristics.	Wrap thinner parts of the food with aluminum foil. Use plastic wrap or cover with a lid. Stir once or twice while cooking foods such as soup, cocoa, or milk.
Noise from the turntable motor when it starts to operate.	Noise may result from the motor.	Replace turntable motor.